



# WELCOME TO TONSLEY INNOVATION DISTRICT

## YOUR WORK SPACE IS SPECIAL

### MAKE THE MOST OF SUSTAINABLE ENERGY AND WATER AT WORK

With premises based in Tonsley, you'll be among the first to enjoy the benefits of more sustainable electricity, natural gas and recycled water.

### YOU'RE BASED IN A UNIQUE NEIGHBOURHOOD

The Tonsley Innovation District is a future-focused community that sets new standards in progressive thinking. Embracing the same pioneering spirit, the State Government has unveiled a District Energy Scheme. It integrates one of Australia's largest rooftop solar arrays with battery storage to create a secure, sustainable energy solution for the district. Part of an embedded network, the scheme also incorporates natural gas, recycled water and we're even exploring opportunities to use thermal energy heating and cooling.

### YOUR COMMERCIAL OPTIONS

As a tenant or landowner, you will have the option of recycled water and natural gas to be supplied by Enwave Tonsley, at rates guaranteed to be equal to, or below market average. For electricity, you can take advantage of our Enwave Embedded Network, and can choose your preferred electrical retailer.

### ENWAVE TONSLEY PROVIDES:



ELECTRICITY FROM TONSLEY'S  
DISTRICT ENERGY SCHEME



NATURAL GAS



RECYCLED WATER

### WHO ARE WE?

Enwave Tonsley is a subsidiary of Enwave Australia - one of Australia's leading multi-utility providers. By starting small and creating bespoke, sustainable solutions at community level, we deliver essential services that make the most of the latest technologies. As a result, we can be more efficient with our resources and pass on the savings to you.

[www.enwavetonsley.com.au](http://www.enwavetonsley.com.au)



## YOUR QUESTIONS ANSWERED

### WHAT'S A PRIVATE EMBEDDED NETWORK?

It's the infrastructure that enables the distribution of electricity, gas, recycled water and efficient locally generated energy to be integrated, and sold to customers.

### DO I HAVE TO USE ENWAVE TONSLEY AS MY UTILITY PROVIDER?

In keeping with the sustainable vision for the community, Enwave Tonsley is the exclusive provider of gas and recycled water for local premises. Our tariffs are guaranteed to be the same, or less, than average market rates. If you don't need gas, please let us know.

For electricity, if you believe you can find a lower rate from an external provider, you're free to choose an alternative supplier, however, we would like the opportunity to price match.

### HOW AM I BILLED?

We bill commercial customers monthly. Recycled water comes with a fixed annual service charge. For electricity and gas we look at how much energy you've used between meter reads (typically monthly) and divide the amount by the number of days between reads.

**Total energy/total days = average daily use charge**

### HOW LONG DOES CONNECTION TAKE?

Once the contract is signed, it typically takes a week to set up the connection.

### HOW IS RECYCLED WATER USED?

Your recycled water will be used for non-drinking water purposes. It will be metered and charged based on litres used.

### IS THERE A CONNECTION FEE?

There's no joining fee to connect with Enwave Tonsley, but if we need to change a meter, or connect/disconnect power, there may be a fee. If so, we'll always let you know in advance so you can make an informed choice.

### HOW DO I GET CONNECTED?

If you're moving into a premises in Tonsley, you'll need to open an account with us as soon as possible or talk to an electricity retailer of your choice. Fill in the attached form, or submit online at [www.enwavetonsley.com.au](http://www.enwavetonsley.com.au). If you have questions, call us on **1300 053 212**.

### WHAT'S THE DIFFERENCE BETWEEN A SMALL AND LARGE CUSTOMER CONTRACT?

A Small Customer Contract applies to customers using less than 160MWh of electricity per year, and a Large for those using over. We'll help you estimate your usage before signing up, and will let you know if your usage is more, or less, than expected.

### WHAT HAPPENS NEXT?

Once we've received a connection request, we'll send you a breakdown of our recommended bundle, with a breakdown of tariffs for electricity, recycled water and natural gas. If you're happy, sign the contract and we'll take care of the rest.



# CUSTOMER CONNECTION ENQUIRY FORM

## REGISTRATION DETAILS

Name \_\_\_\_\_

ABN \_\_\_\_\_

Address \_\_\_\_\_

Service Area \_\_\_\_\_

Phone \_\_\_\_\_

Authorised Representative \_\_\_\_\_

Email \_\_\_\_\_

## SUPPLY DETAILS

Premises/Service Area - Address \_\_\_\_\_

### Term

Start Date \_\_\_\_\_

Expiry Date \_\_\_\_\_

### Demand (if known) Electrical Customers

Estimate Annual Volume (MWh pa)  
or Floor Space if known \_\_\_\_\_

Maximum Demand (kW) \_\_\_\_\_

**Please fill in the details above and return the Customer Connection Enquiry Form to:  
[enquiries.tonsley@enwave.com.au](mailto:enquiries.tonsley@enwave.com.au)**

**Please refer any enquires to the contact details below.**

**Customer Services Coordinator**

**Enwave Tonsley Pty Limited**

**T: 1300 053 212**

**E: [enquiries.tonsley@enwave.com.au](mailto:enquiries.tonsley@enwave.com.au)**